

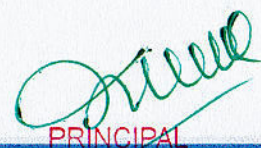
**CONSOLIDATED STAKEHOLDER FEEDBACK
REPORT
&
ACTION TAKEN REPORT
2018-2019**



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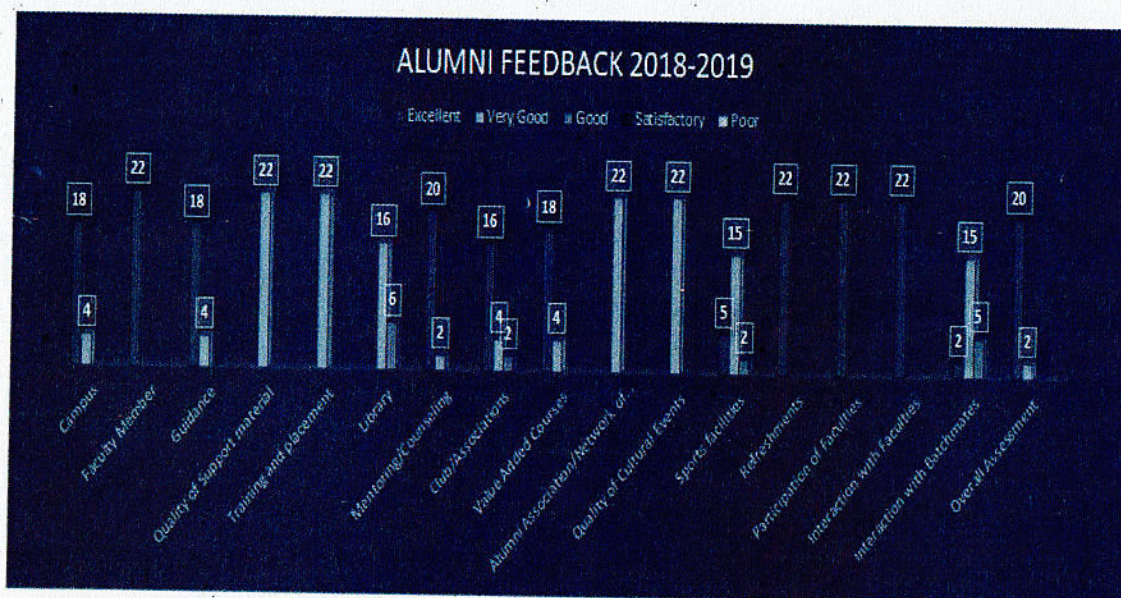
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Consolidated Feedback Report 2018-2019

Saintgits College of Applied Sciences has a robust feedback system. Annual reports are generated after collecting feedback data from various stakeholders like students, teachers, parents, employers and alumni.

Alumni Feedback

Alumni feedback was obtained during the annual alumni meet held in the college. It was overwhelming to note the positive feedback received. The detailed analysis of the feedback obtained is as follows:



Analysis of feedback received from alumni of various departments during the annual alumni meet held on 26th January 2019 at 3.00 pm in the college seminar hall.



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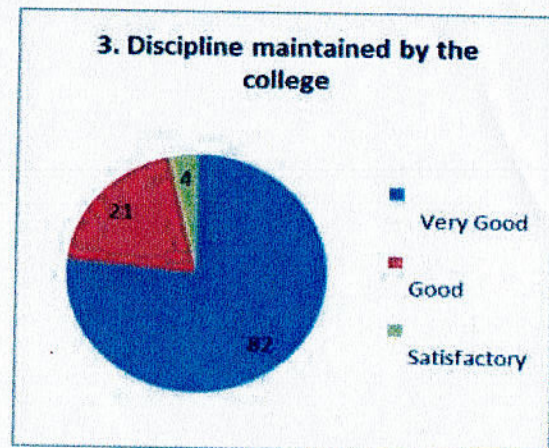
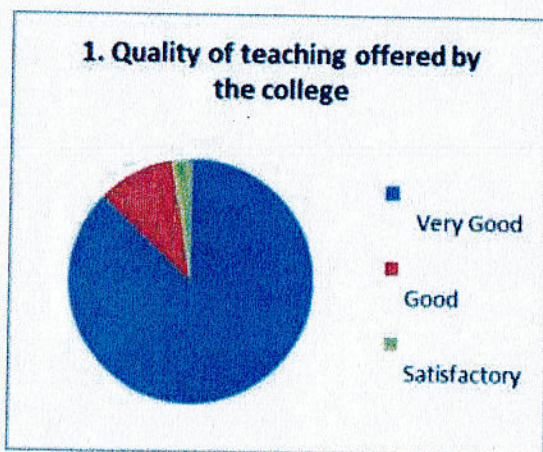
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Kottayam-686 532

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Parent's Feedback

The general body PTA meeting of 2018-19 was held on 2nd February 2019, from 10a.m to 12: 10p.m and class wise parent teacher interaction from 12: 10p.m to 2:00 p.m.

Parent Teacher Association - 2018-2019 Feedback Analysis



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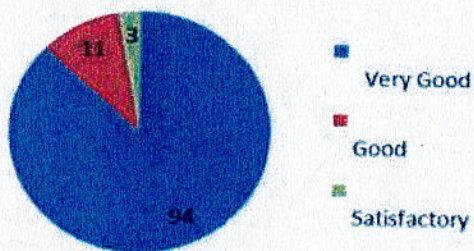
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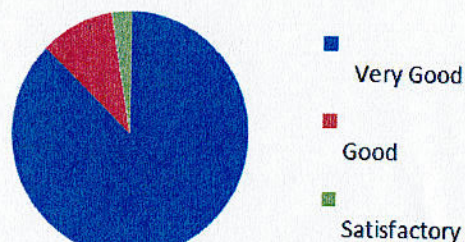
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Kottayam - 686 012

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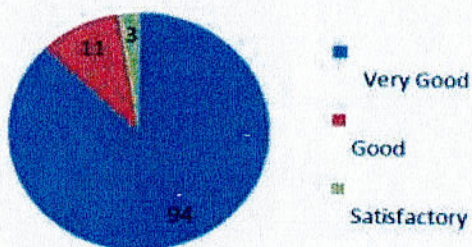
5. Value added courses offered in the college



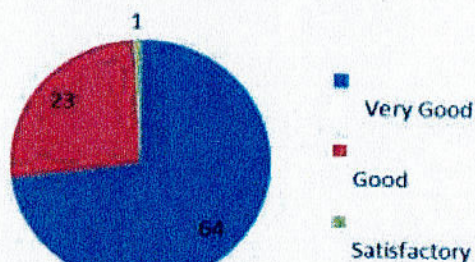
8. Extracurricular activities and sports



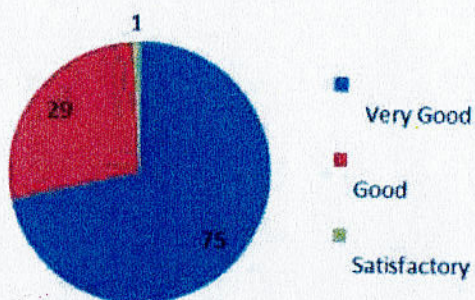
6. Library



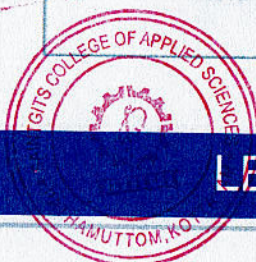
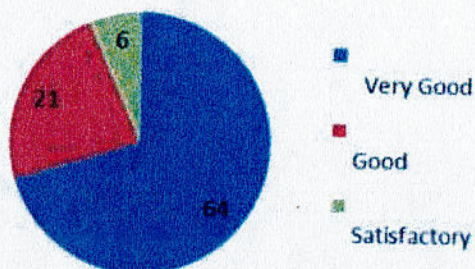
9. College bus



7. Student's counseling and guidance



10. Canteen



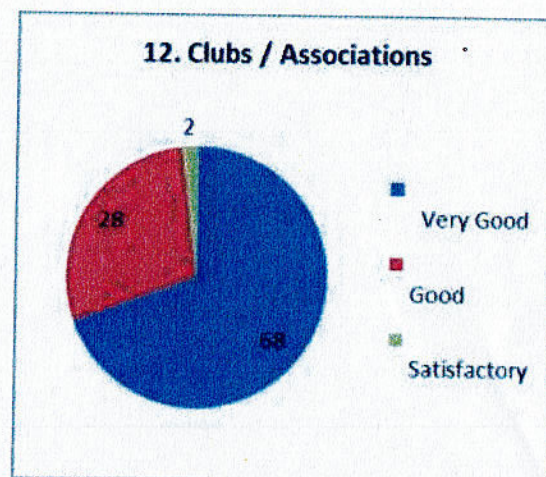
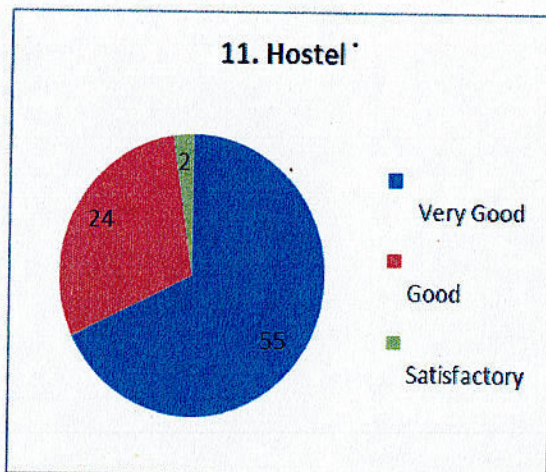
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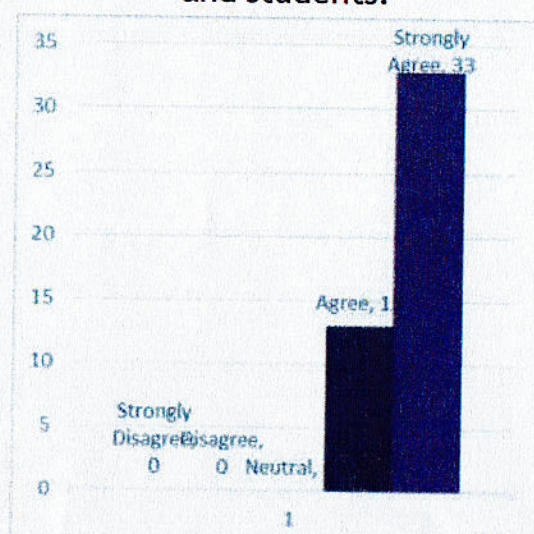
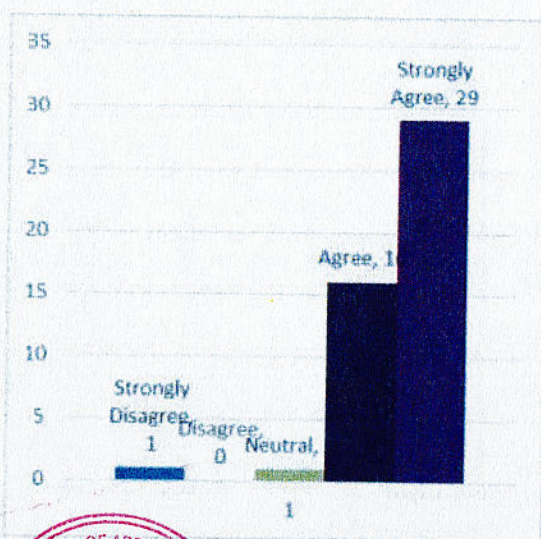
It was heartening to note that majority of the parents gave maximum ratings for all aspects of both teaching and non-teaching criteria.

Teacher's Feedback

Feedback from teachers on the various aspects of syllabus, teaching - learning, infrastructure and other facilities was obtained. The analysis is summarized in the graph shown below:

The course syllabus has good balance between theory and application.

Aims and outcomes of syllabus are well defined and are clear to teachers and students.



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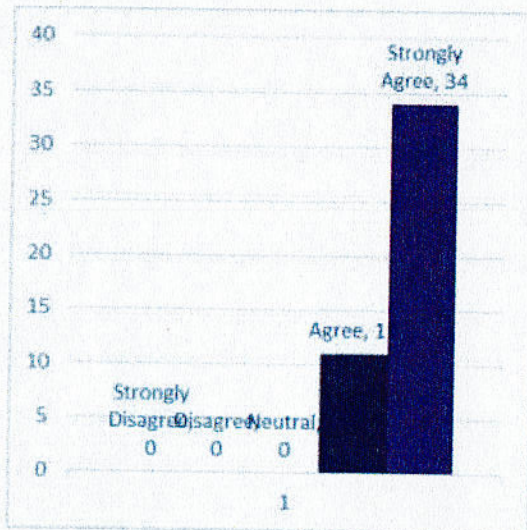
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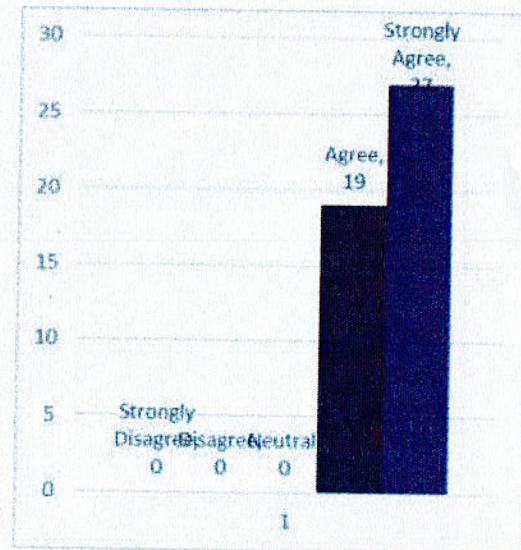
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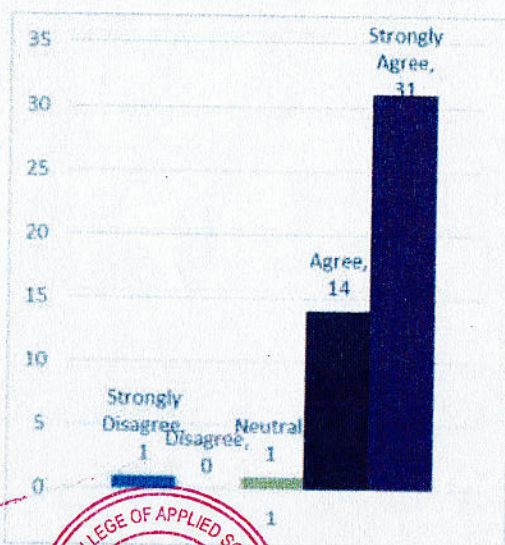
The syllabus of the subjects taught by me has increased my knowledge and perspective in the subject area.



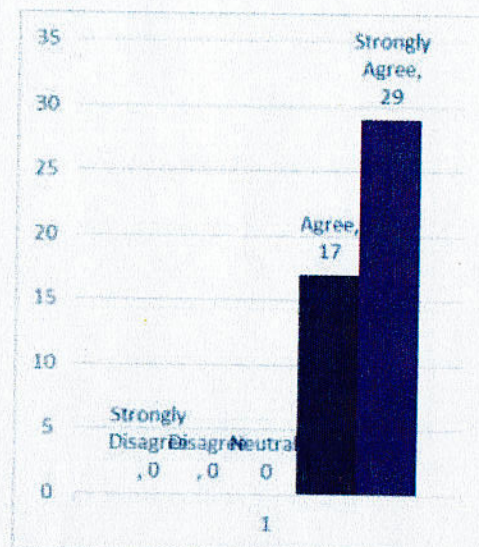
The prescribed books are available in the library in sufficient numbers.



The prescribed books are relevant, appropriate and updated.



ICT facilities in the college are adequate and satisfactory.



Theresa

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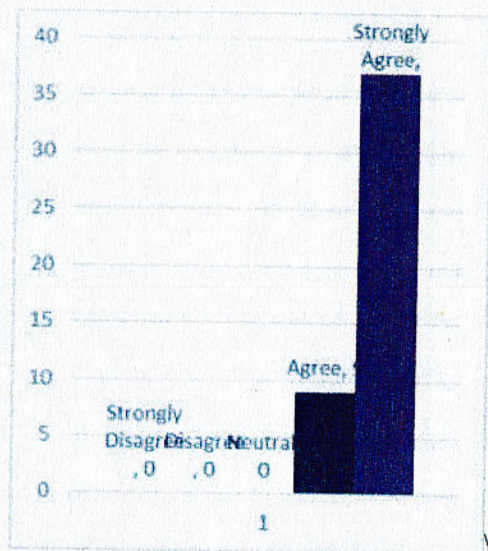
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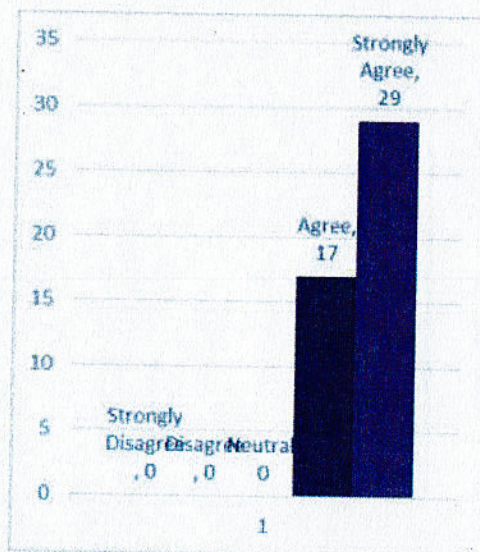
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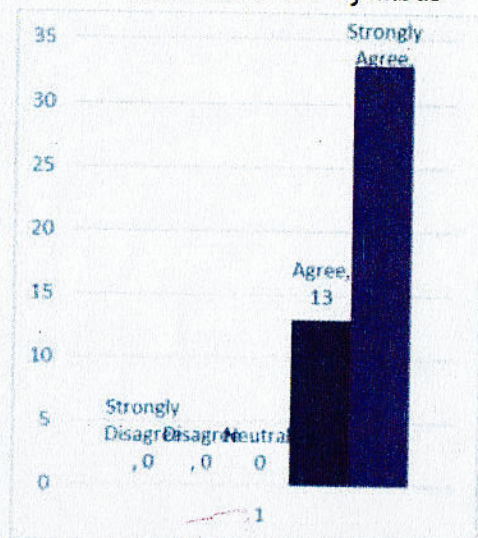
I have the freedom to adopt new techniques/ strategies of teaching.



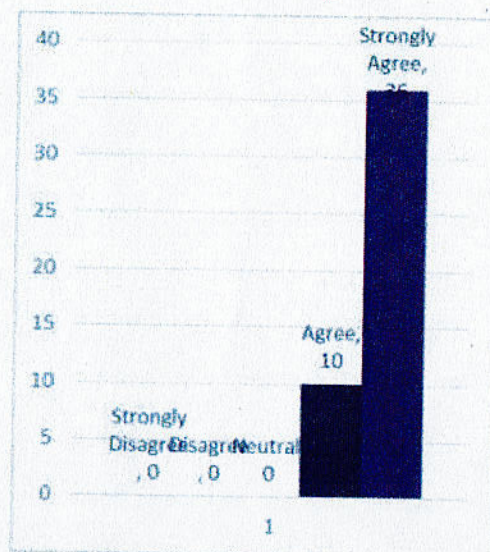
The environment in the college is conducive to teaching and research.



Test and examinations are conducted well in time with proper coverage of all units in the syllabus



Add on courses provided by the college meets the needs of the industry.



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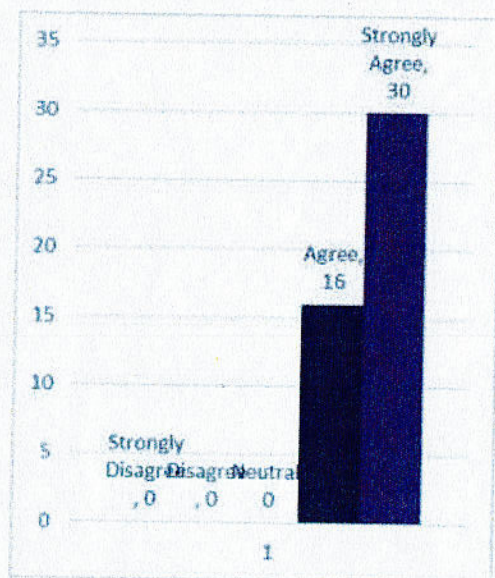
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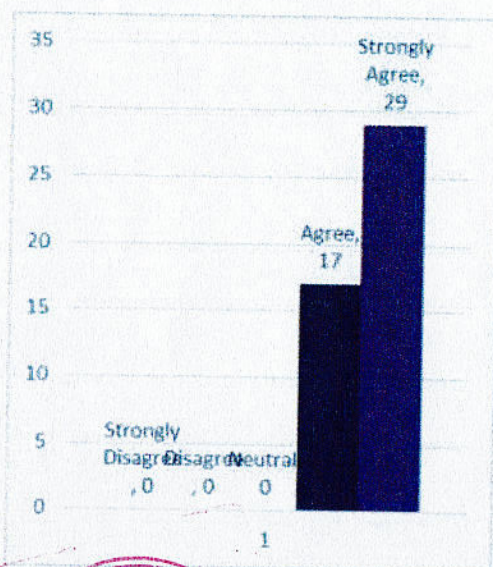
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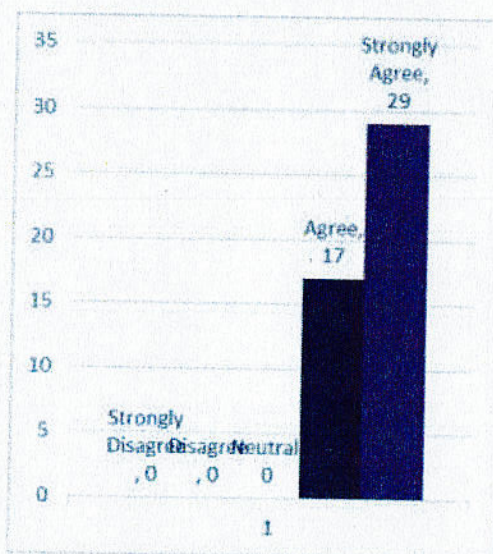
The administration is teacher friendly.



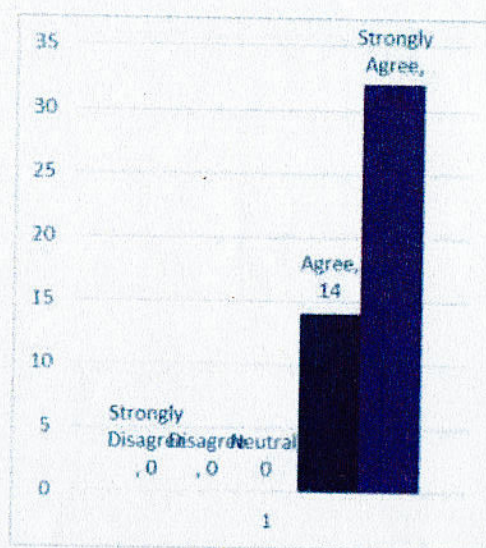
Provision for professional development is non-discriminatory and fair.



The college provides adequate funding/ support to faculty members for upgrading their skills and qualifications.



Recognition / appreciation for work done is given.



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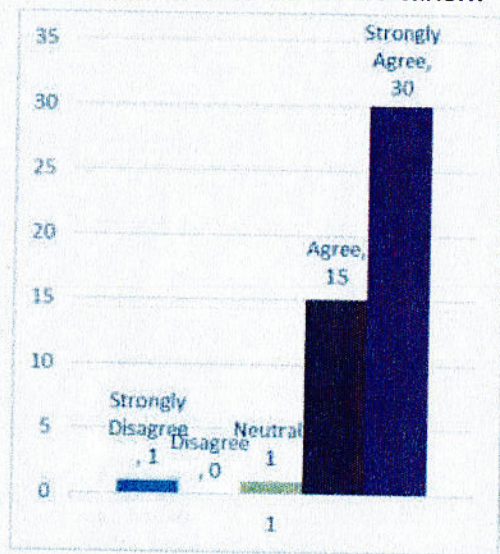
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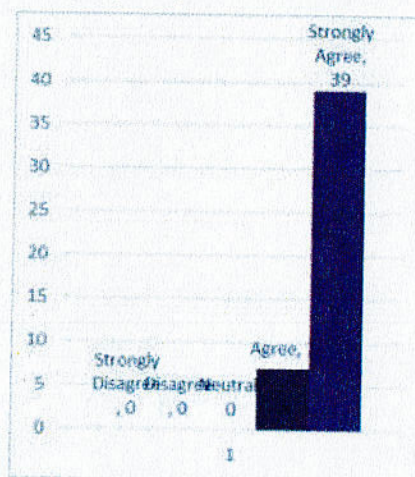
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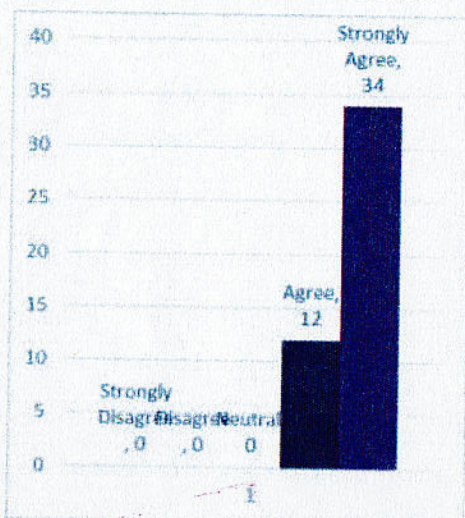
The college vision, philosophy and objectives are referred to and reflected in decisions taken.



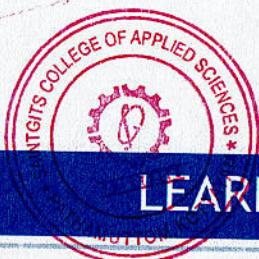
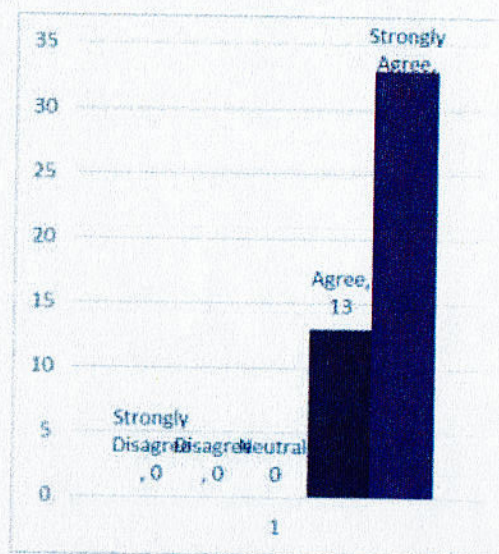
Toilets / washrooms are clean and properly maintained.



Separate space in college canteen is available for teachers.



Clean drinking water is available.



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Majority of the teachers had a positive opinion about the syllabus. They also agreed that their infrastructural facilities were up to the mark.

Employer's Feedback

Feedback is also obtained from the employers of our students. Employers are asked to give their opinion regarding the curriculum, the institution and the student. Presented below is a summary of feedback obtained from employers.

Name and address of the firm	Name and designation of the respondent	Mobile number	Email	Name of the alumni employed in the firm	The courses offered by the University are	The courses offered by the University are relevant and are in	Practical knowledge and skills are given due importance in the curriculum	Practical knowledge and skills are given due	The curriculum reflects current trends, technology	The college provides quality education for the	The college provides ample opportunities for	The college fosters skills and talents of the students	The college instills values and ethics in students	Overall impression about the employee's performance	Suggestions for improvement of syllabus/curriculum/college
Nehru Yuva Kendra, Kottayam	Sachin H, District Youth	8547628819		Suraj V Sudhakaran	Agree	Agree	Agree	Agree	Neutral	Strongly agree	Agree	Strongly agree	Agree	Excellent	Add more industry relevant topics
Nehru Yuva Kendra, Kottayam	Sachin H, District Youth	8547628819		Ashik S Antony	Agree	Agree	Agree	Agree	Neutral	Strongly agree	Agree	Strongly agree	Agree	Excellent	Add more industry relevant topics
Saintgits College of Applied Sciences	Dr. K K John, Principal	9744142710	principalscas@saintgits.org	Vineetha P. George	Agree	Agree	Agree	Agree	Agree	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Excellent	Nil
CSB Bank	Sreekanth A.U, Gold loan	9744887455	sreeabhi32268@gmail.com	Nithin S Babu	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Excellent	Nil
QRS Retail Ltd., Changanassery	Abraham K	9605754321		Tibin Searia	Agree	Agree	Agree	Agree	Agree	Strongly agree	Agree	Strongly agree	Agree	Very good	Nil
PSI Builders	Pradeep J	9446304283	gautham.pradeep87@gmail.com	Gautham Pradeep	Strongly agree	Strongly agree	Neutral	Agree	Neutral	Strongly agree	Agree	Agree	Agree	Excellent	Nil

Student's Feedback

Feedbacks from students are obtained on the following two criteria:

- Course Outcome Attainment Analysis – to measure whether the course outcomes stated in the syllabus are attained in the teaching – learning process.
- Course – end survey Analysis - to measure the effectiveness of the delivery of the curriculum.

Analyses of the above are given below:

Course Outcome Attainment Analysis

Course Evaluation Feed Back

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Semester: II

CO2CRT05 -Business Regulatory Framework

Programme: B.Com Computer Application Subject with Code:

Faculty: Aby Alex William [AAW]

SOLERTOS - Business Regulatory Framework			Faculty: Aby Alex William [AAW]					
Roll No	Register No	Name	Course Evaluation Feed Back					
			1	2	3	4	5	Average
Course Outcome			CO 1	CO 2	CO 3	CO 4	CO 5	
1	180021067524	Nandu Babu	5	5	5	5	5	5.00
2	180021067525	Navya Jose Thomas	5	5	5	5	5	5.00
3	180021067526	Neha Thankam Thomas	3	3	3	2	3	2.80
4	180021067527	Nikole Kattuparambil Naushad	3	3	3	3	4	3.20
5	180021067528	Nimsha Niyas	5	5	5	5	5	5.00
6	180021067529	Nivon Mariam Kuruvilla	4	4	4	4	4	4.00
7	180021067530	Parvathy Manoj	5	5	5	3	3	4.20
8	180021067531	Parvathy Nandakumar	5	5	5	5	5	5.00
9	180021067532	Poojith M S	4	4	3	4	3	3.60
10	180021067533	Pournami Sreekumar	4	5	5	4	4	4.40
11	180021067534	Rasiya Salam	5	5	5	5	5	5.00
12	180021067535	Rejin Shajan Joy	3	3	3	3	3	3.00
13	180021067536	Rejo Sam Joseph	3	4	5	5	4	4.20
14	180021067537	Richy Varghese Kuriakose	5	5	5	5	5	5.00
15	180021067538	Rincy P . Reji	4	4	4	4	4	4.00
16	180021067539	Rodstean Abraham Eettickal	4	5	4	5	5	4.60
17	180021067540	Rohan George Abey	5	4	3	4	3	3.80
18	180021067541	Rohan Thomas	4	4	4	4	4	4.00
19	180021067542	Rojan Thomas	4	3	3	3	3	3.20
20	180021067543	Roshan Kaleeckal Thomas	5	5	4	5	5	4.80
21	180021067544	Safwan P N	5	5	4	4	5	4.60
23	180021067546	Saurav Subhash T	3	3	3	3	3	3.00
24	180021067547	Sebin Jacob	3	3	3	3	3	3.00
26	180021067549	Shebin Joseph Kurian	5	5	5	5	5	5.00
27	180021067550	Shery Kattunilath Ninan	5	5	5	4	5	4.80
28	180021067551	Shuaib Ansary	4	5	4	3	4	4.00
29	180021067552	Simi Susan Zacharia	4	4	4	4	4	4.00
30	180021067553	Simon Job	3	3	3	3	3	3.00
31	180021067554	Sinu Thankam Sajan	4	5	4	4	5	4.40
32	180021067555	Sleeby K Paul	5	5	5	5	5	5.00

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33	180021067556	Smruthi S.	5	5	5	5	5	5.00
34	180021067557	Sneha Mathew	3	3	3	1	3	2.60
35	180021067558	Sony Raju	4	4	4	4	4	4.00
36	180021067559	Sreekesh. V.	5	4	5	5	4	4.60
37	180021067560	Sreekuttan Shibu	5	5	4	4	3	4.20
38	180021067561	Sukanya Somasekharan	5	5	5	5	5	5.00
39	180021067562	Swetha Shaji	5	5	5	3	3	4.20
40	180021067563	Tobin Mathew Thomas	4	4	4	4	4	4.00
41	180021067564	Ujwal Prakash	3	3	3	3	3	3.00
42	180021067565	Varsha Mary Philip	4	5	4	5	4	4.40

Sample Course - End Survey Analysis

DEPARTMENT OF COMMERCE M3 (2018-2001) FEEDBACK ANALYSIS

Sl. No	Name Of the Subject	Name of the Teacher	Score	Grade
1	BUSINESS ENVIRONMENT	NIKHIL ANIL	3.33	EXCELLENT
2	BUSINESS ENVIRONMENT	ANU MARY JOHN	3.10	EXCELLENT
3	CORPORATE GOVERNANCE	MEERA ELSA JOHN	3.29	EXCELLENT
4	MANAGEMENT ACCOUNTING	SEETHU JOHN	3.31	EXCELLENT
5	INTERNATIONAL BUSINESS	ABY ALEX WILLAM	3.31	EXCELLENT
6	INCOME TAX	DAVID JOSEPH	3.26	EXCELLENT



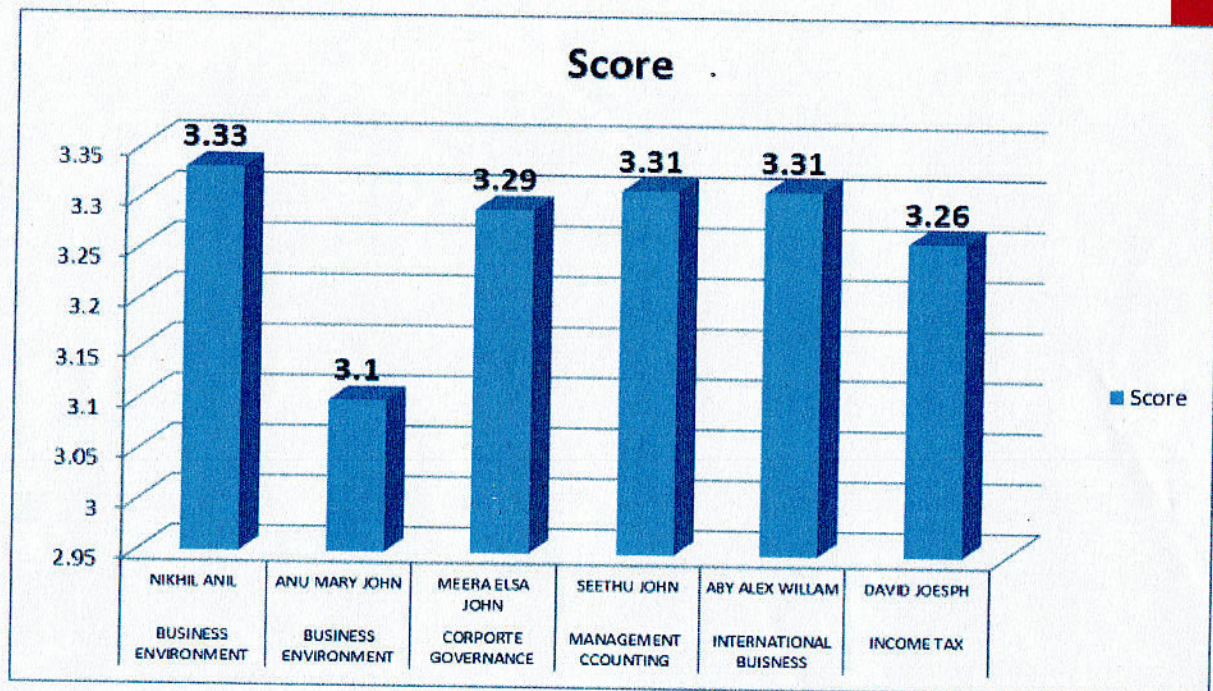
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Action Taken Report on Feedback 2018-2019

Feedback Collection Process from the Stakeholders

Saintgits College of Applied Sciences maintains high standards in collecting feedback and taking action to improve its standards. It is evident from the well-structured feedback system that in place to collect the feedback from our most valuable stakeholders, namely, our parents, students, alumni and students. The Parent Teacher Association meeting held regularly is the platform for collecting the feedback of our parents. We use the annual alumni meet for getting the feedback of our alumni. Students are provided with an opportunity to give their feedback about the college after every semester. In addition to the regular student feedback, we also collect feedback to measure the effectiveness of our curriculum delivery by measuring the performance of this institution based on course content, depth, coverage, learning outcomes, clarity and relevance of the curriculum, as we uphold outcome based education. Teachers are the most valuable resource of any institution. So we value their feedback and consider it for the effective development of our institution.

Feedback Analysis

The Internal Quality Assurance Cell (IQAC) of the college is responsible for collecting and analysing the feedback from various stakeholders. It is properly collected, tabulated and analysed using various tools of analysis and presented for serious discussion before the college council. The suggestions and criticisms provided by all stakeholders are considered and those which exhibit merit are considered and incorporated into the curriculum and other operational areas of the college for the best results. The IQAC ensures that every genuine grievance is properly addressed and dealt with so as to ensure the sustained cooperation from all stakeholders.

Action Taken

The valuable suggestions received from various stakeholders are put up for detailed discussion by appointing committees. Committee reports form the basis for further action and improvisations regarding curriculum delivery, content enrichment etc. Any change in the curriculum is avoided as the college is affiliated to Mahatma Gandhi University and as such we are bound to adopt and follow the curriculum put in place by the University. Any shortcomings in the syllabus/curriculum is usually complemented by the provision of Value added courses, seminars, online courses, talks etc. by the college itself. Our institution hopes that the students are educated for life and updated to keep up with the competition they have to face after graduation



SAINTGITS COLLEGE OF APPLIED SCIENCES PATHAMUTTOM, KOTTAYAM

Based on the feedback received and analysed, the actions taken are as follows

S/N	Feedback received from stakeholders	Action taken
1	Use of innovative teaching methods and different ICT methods	Peer learning was resorted to ensure a better learning environment. ICT methods like flip classes, online quizzes, online discussion forums were suggested to try new methods.
2	Engage more with the alumni	In addition to the alumni interactions, it was decided to utilise alumni from various industries to inspire and motivate the students.
3	Strengthen research initiatives of faculty	Faculty were encouraged to publish research papers, attend conferences and seminars and register for PhD.
4	Improve the resources available in the library	The library committee decided to purchase more books and



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