



**CONSOLIDATED STAKEHOLDER FEEDBACK  
REPORT  
&  
ACTION TAKEN REPORT  
2020-2021**



  
Dr. K.K. John  
Principal  
Saintgits College of Applied Sciences  
Kottukulam Hills, Pathamuttom P.O.  
Kottayam- 686 532, Kerala

[www.saintgits.org](http://www.saintgits.org)

LEARN . GROW . EXCEL

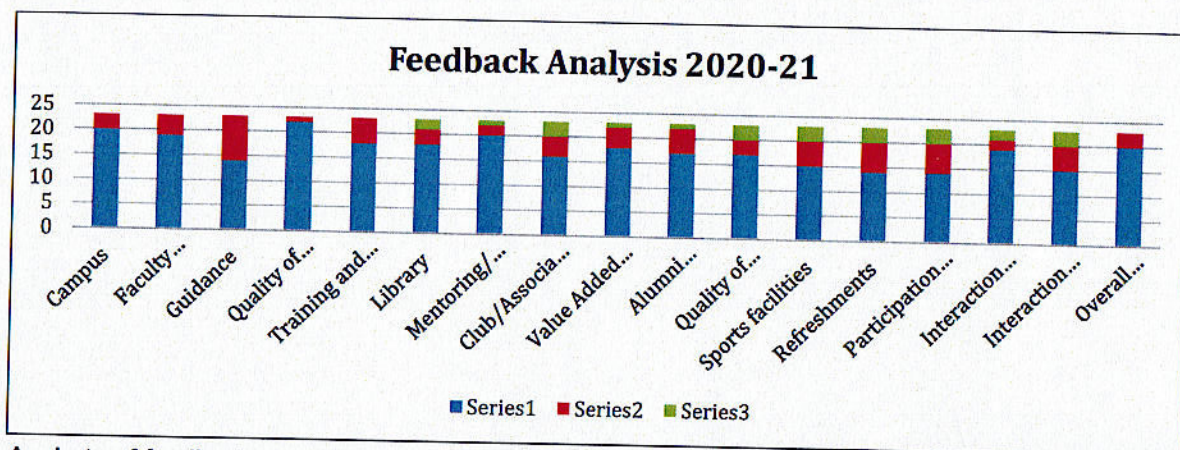


## Consolidated Feedback Report 2020-2021

The college maintains an institutional level feedback report. Feedback is collected from different stakeholders like students, teachers, parents, employers and alumni.

### Alumni Feedback

Alumni feedback was obtained on the Virtual Annual Alumni Meet held by the departments through online platforms due to the pandemic restrictions. It was overwhelming to note the positive feedback received. The detailed analysis of the feedback obtained is as follows:

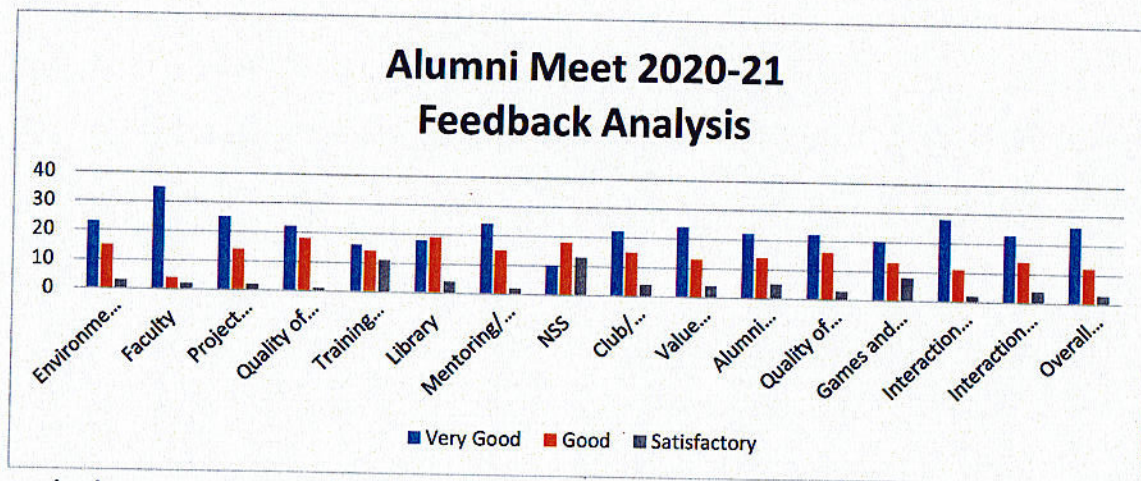


Analysis of feedback received from alumni of BCA department during the annual alumni meet held on 3<sup>rd</sup> October 2020



*Dr. K. V. John*  
Principal  
College of Applied Sciences  
Pathamuttom P.O.  
Kerala



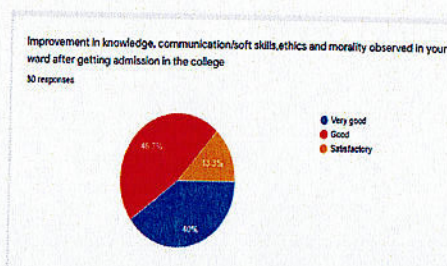
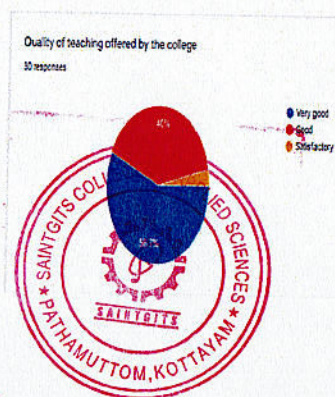
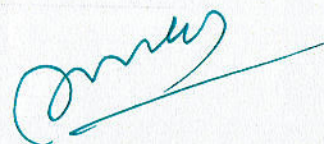


Analysis of feedback received from alumni of Commerce department during the annual alumni meet held on 22<sup>nd</sup> May 2021 at 7.45 pm

### Parent's Feedback

Feedback from parents were obtained on the Annual Parent Teacher Interaction Meet held class wise due to the pandemic situation. A sample of feedback analysis collected from parents of B.Com Computer Applications –B Batch is presented in the chart shown below:

### Parent Teacher Association - 2020-2021 Feedback Analysis [S1B & S2B]

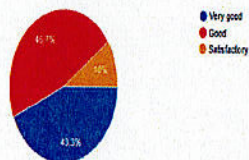


# SAINTGITS

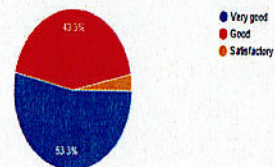
COLLEGE OF APPLIED SCIENCES



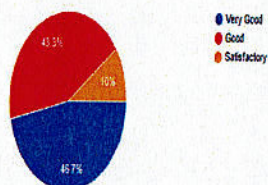
Syllabus taught  
30 responses



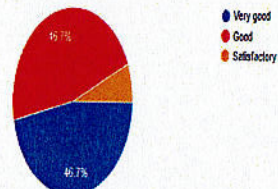
Discipline maintained in the college  
30 responses



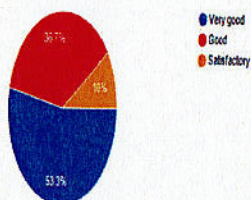
Value added courses offered in the college  
30 responses



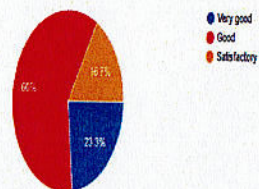
Examination system adopted in the college  
30 responses



Cooperation from office staff  
30 responses



Library  
30 responses



Dr. K. K. John  
Principal  
Saintgits College of Applied Sciences  
Kottukulam Hills, Pathamuttom P.O.  
Kuttayam- 686 532, Kerala



LEARN . GROW . EXCEL

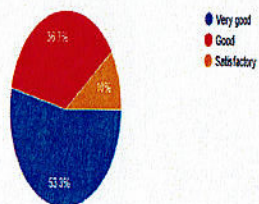


# SAINTGITS

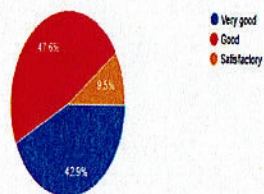
COLLEGE OF APPLIED SCIENCES



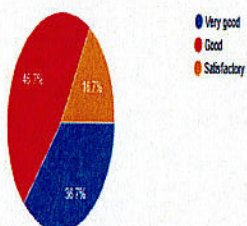
Student's counseling, mentoring and guidance  
30 responses



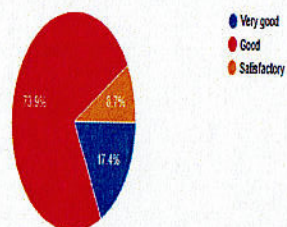
College bus  
21 responses



Extracurricular activities and sports  
30 responses



Canteen  
23 responses



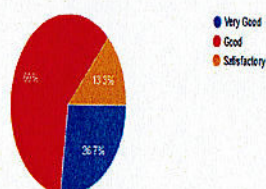
Dr. K. K. John  
Principal  
Saintgits College of Applied Sciences  
Kottukulam Hills, Pathamuttom P.O.  
Kottayam- 686 532, Kerala



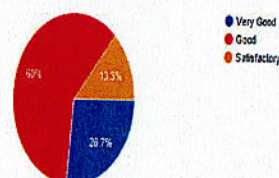
LEARN . GROW . EXCEL



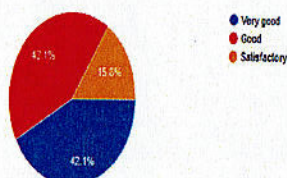
Clubs / Associations  
30 responses



Placement  
30 responses



Hostel  
19 responses



It was heartening to note that the majority of the parents gave maximum ratings for all aspects of both teaching and non-teaching criteria.

### Teacher's Feedback

Feedback from teachers on the various aspects of syllabus, teaching – learning, infrastructure and other facilities was obtained. The analysis is summarized in the graph shown below:

The course syllabus has good balance between theory and application.

Dr. K. K. John  
Principal  
Saintgits College of Applied Sciences  
Kattukulam Hills, Pathamuttom P.O.  
Kottayam-686 532, Kerala

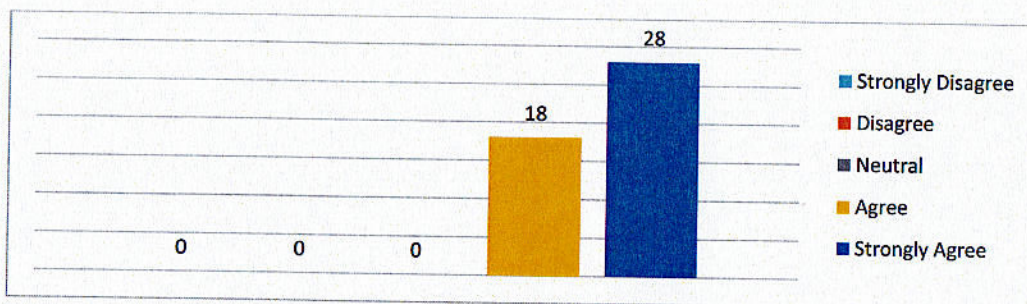


LEARN

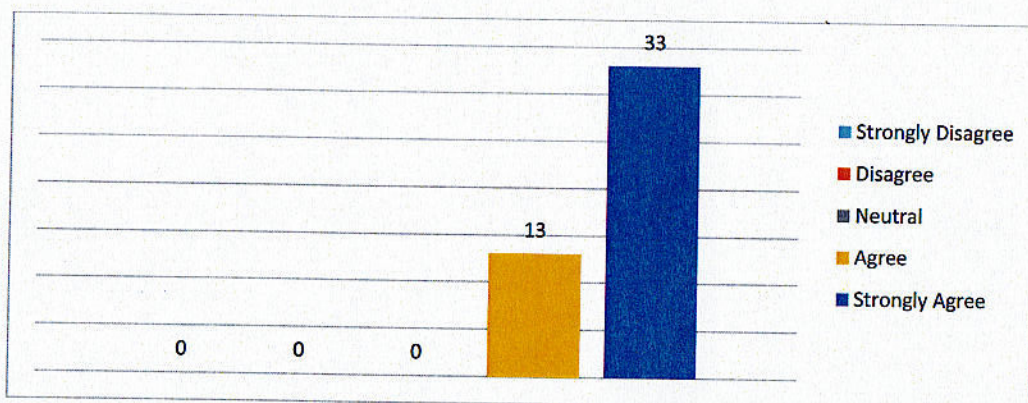
GROW

EXCEL

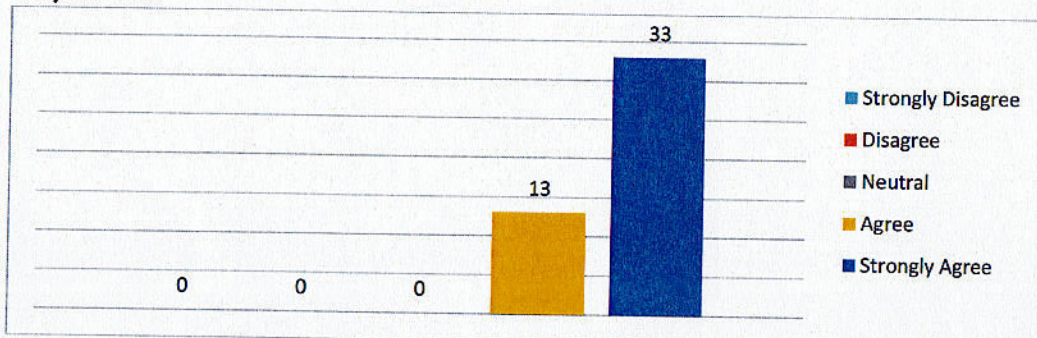




Aims and outcomes of syllabus are well defined and are clear to teachers and students.



The syllabus of the subjects taught by me has increased my knowledge and perspective in the subject area.

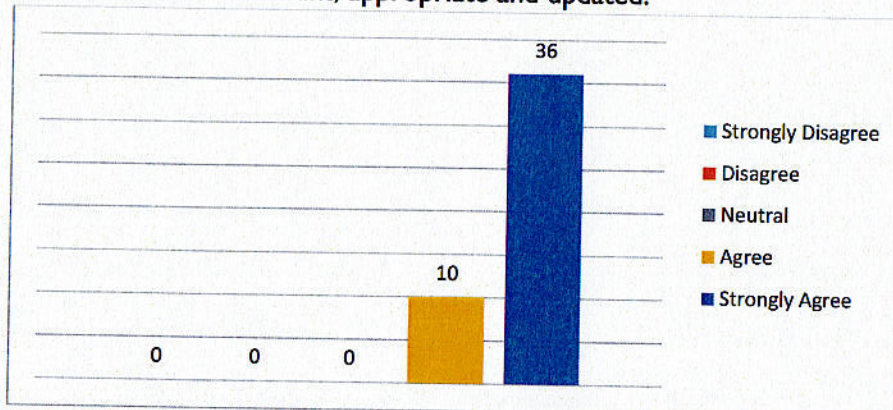


Dr. K. K. John  
Principal  
College of Applied Sciences

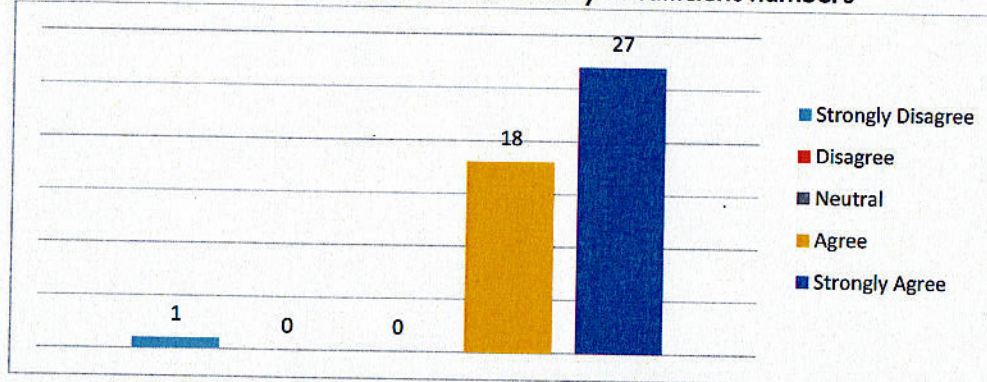




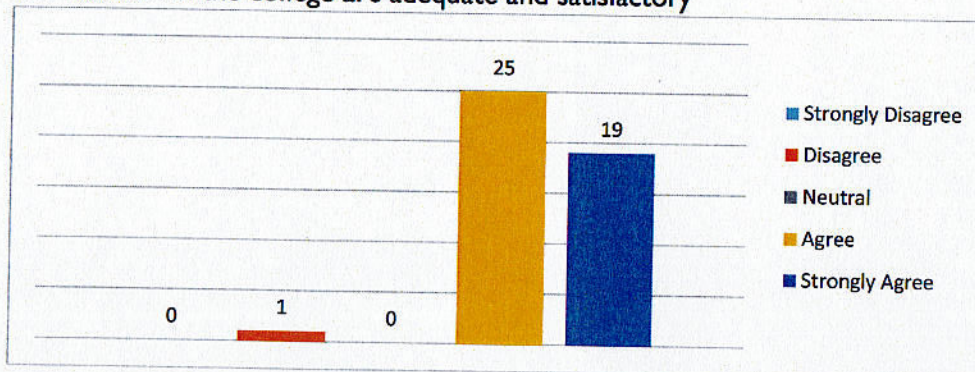
The prescribed books are relevant, appropriate and updated.



The prescribed books are available in the library in sufficient numbers



ICT facilities in the college are adequate and satisfactory



LEARN

GROW

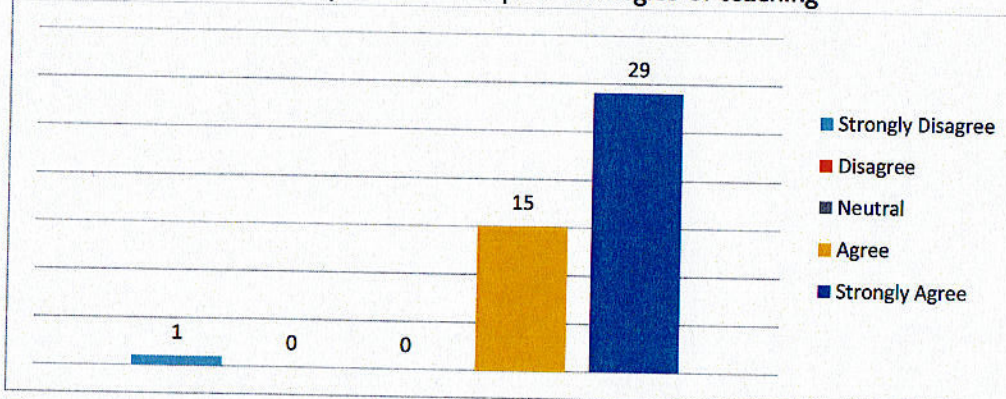
EXCEL

Dr. K.K. John  
Principal  
Saintgits College of Applied Sciences  
Kottukulam Hills, Pathamuttom P.O.  
Kottayam

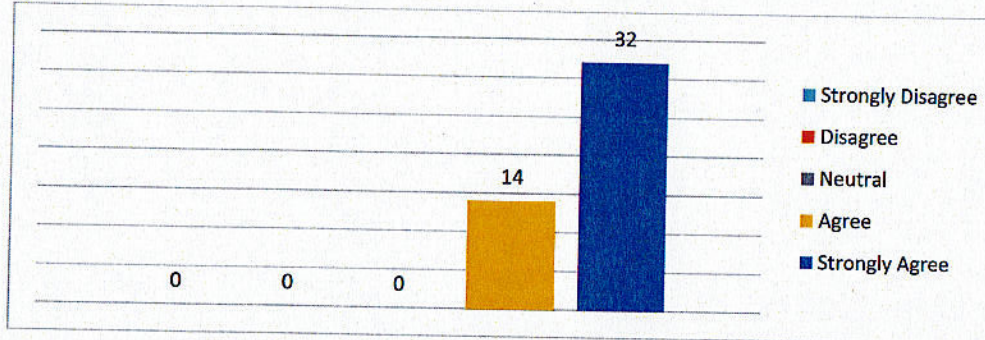




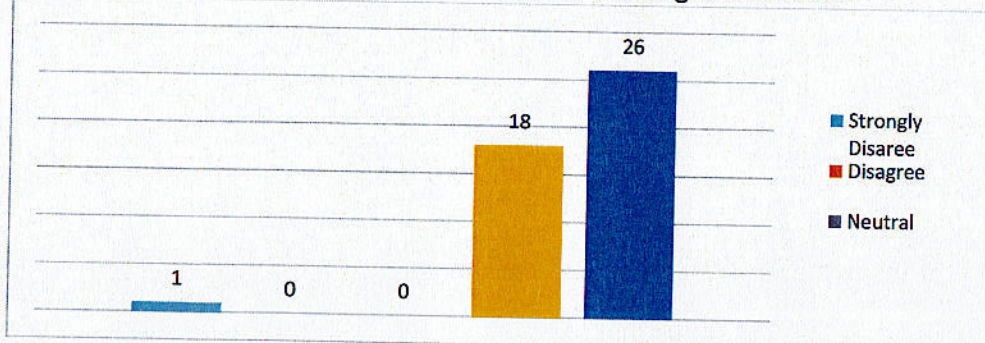
I have the freedom to adopt new techniques/ strategies of teaching



Test and examinations are conducted well in time with proper coverage of all units in the syllabus



The environment in the college is conducive to teaching and research

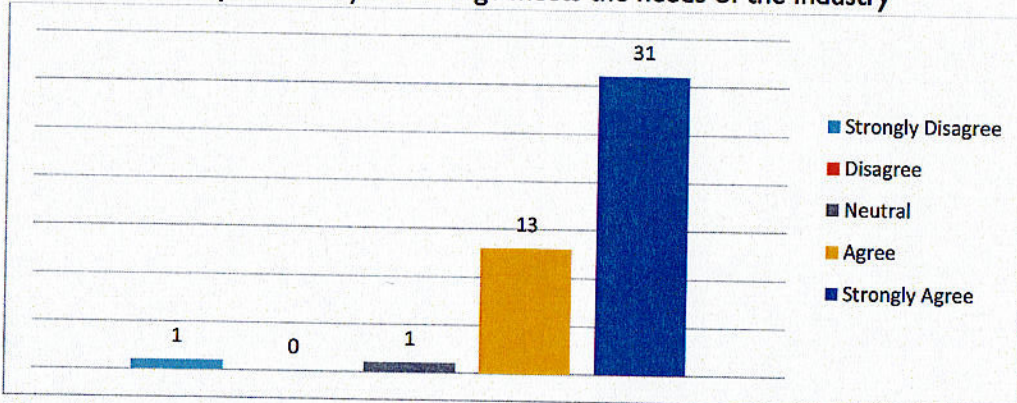


*Dr. K. K. John*  
Principal  
Saintgits College of Applied Sciences  
Kottayam Hills, Pathamuttom P.O.  
Kottayam - 686 010

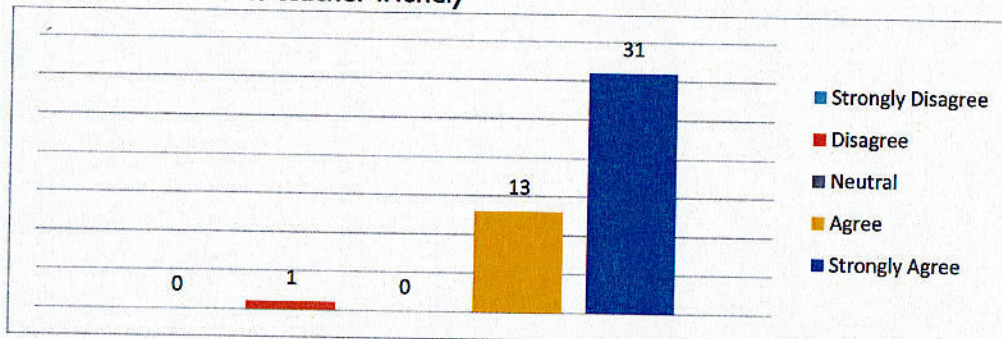




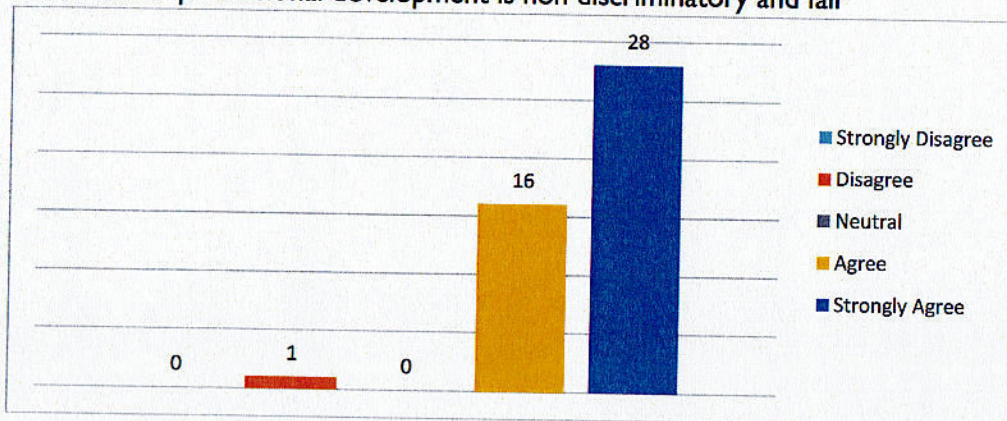
Add On courses provided by the college meets the needs of the industry



The administration is teacher friendly



Provision for professional development is non discriminatory and fair



LEARN

GROW

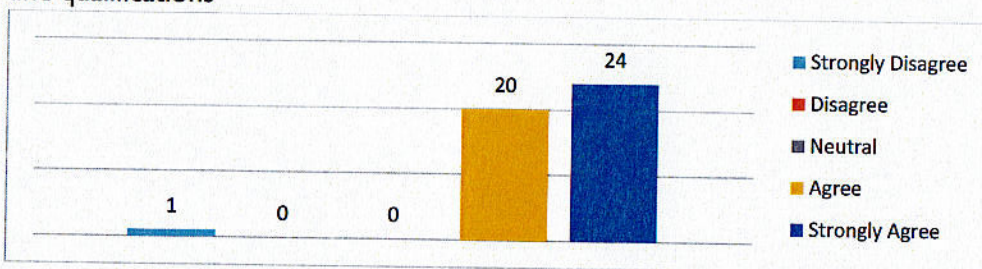
EXCEL

Dr. K. K. John  
Principal

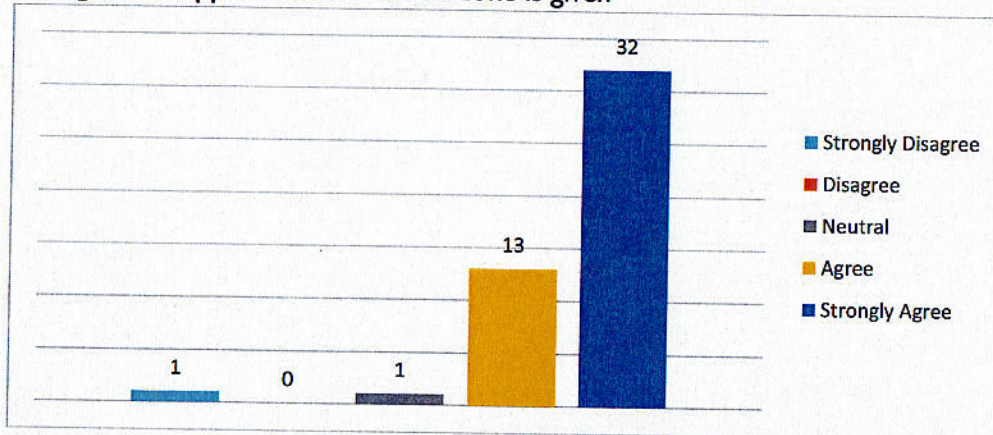
Saintgits College of Applied Sciences  
Kottukulam Hills, Pathamuttom P.O.  
Kottayam-686 002



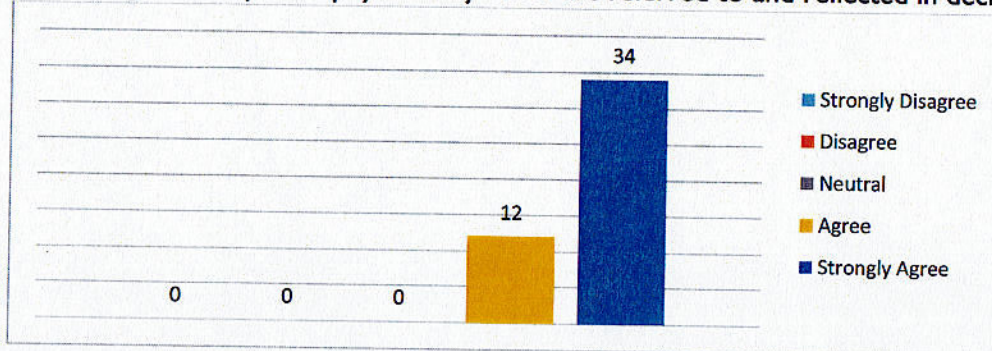
The college provides adequate funding/ support to faculty members for upgrading their skills and qualifications



Recognition / appreciation for work done is given



The college vision, philosophy and objectives are referred to and reflected in decisions taken

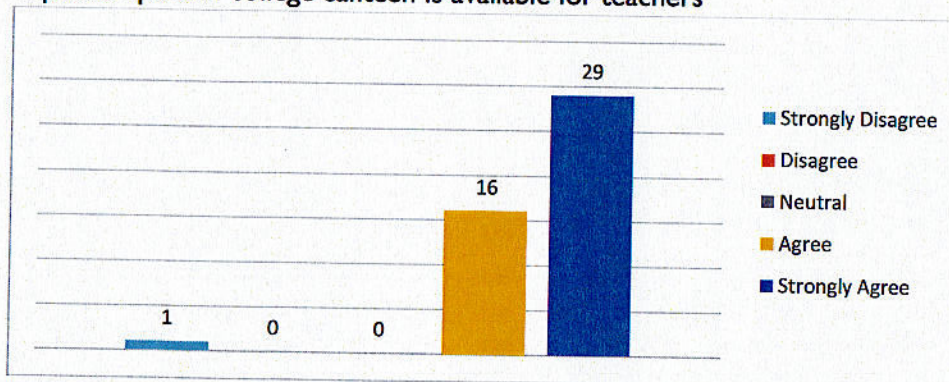


LEARN . GROW . EXCEL

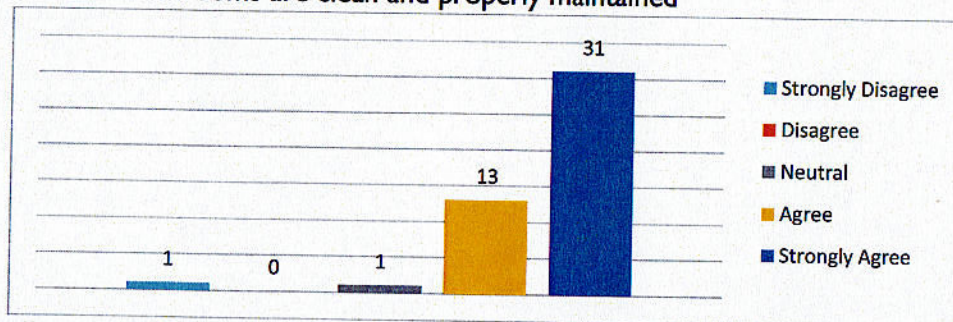
*Dr. K. K. John*  
Principal  
Saintgits College of Applied Sciences  
Kottukulam Hills, Pathamuttom P.O.  
Kottayam-686 682, Kerala



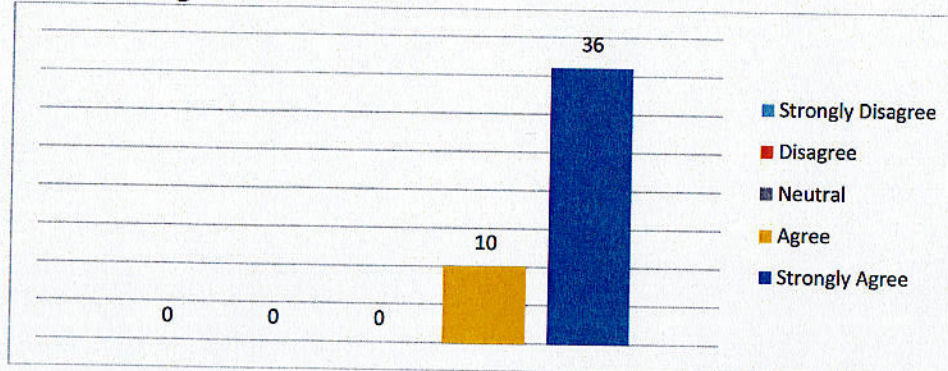
Separate space in college canteen is available for teachers



Toilets / washrooms are clean and properly maintained



Clean drinking water is available



LEARN

GROW

EXCEL

*Dr. K. K. John*  
Principal

Saintgits College of Applied Sciences  
Kottukulam Hills, Pathamuttom P.O.  
Kottayam- 686 552, Kerala



Majority of the teachers had a positive opinion about the syllabus. They also agreed that the infrastructural facilities were up to the mark.

## Employer's Feedback

Feedback is also obtained from the employers of our students. Employers are asked to give their opinion regarding the curriculum, the institution and the student. Presented below is a summary of feedback obtained from employers.

Name and address of the firm		Name and designation of the respondent		Mobile number	Email	Name of the alumni employed in the firm	The courses offered by the University are relevant and are in tune with industry requirements	The syllabus offered by the University covers fundamental aspects	Practical knowledge and skills are given due important in the curriculum	The curriculum is relevant in developing problem solving and analytical skills	The curriculum reflects current trends, technology and practices	The college provides quality education for the overall development of the students	The college provides ample opportunities for the students to improve their	The college fosters skills and talents of the students	The college instills values and ethics in students	Overall impression about the employee's performance	Suggestions for improvement of syllabus/curriculum/ college
JMJ & Co Ernakulam	Experia Business Consultancy, Mumbai	Head, Business support team	8113023212	experiaconsultancy@gmail.com	Nitha Susan Mathews	Strongly agree	Agree	Strongly agree	Agree	Neutral	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Very good	More industry oriented practical knowledge should be given
CA Jairam P Mohan, Managing Director	7293911097	jimcacochin@gmail.com	Thomas Philip Chaturam	Agree	Strongly agree	Agree	Disagree	Neutral	Agree	Neutral	Neutral	Strongly agree	Excellent	Nil			



# SAINTGITS

COLLEGE OF APPLIED SCIENCES



**SAINTGITS**  
LEARN.GROW.EXCEL

CTM Enterprises, Changanacherry	Sajan & Associates	Tenserve Trading Pvt. Ltd	News Graphics	Breeze Trading Services LLC	IBM India Pvt. Ltd, Bangalore
Shyju E.U Director	Sajan V.S	Vinod Sebastian, Director	K V Cherian, Proprietor	Theodoros Tsiropoulos, Accounting Manager	Parvathy Jayakumar, Lead
9447741462	9544193851	9048001545	9847151157	0566021014	7025745187
ctmandsons95@ gmail.com	casajanvs@gmail.c om	choicetiruvalla@gm ail.com	cherisini@gmail. com	teotsr@gmail.com	parvathy2597@gmail .com
Badusha Babu	Fathima Hassan	Sneha Ann Mathew	Roshan V Cherian	Abin Varghese	Parvathy Jayakumar
Strongly agree	Neutral	Agree	Agree	Agree	Agree
Agree	Agree	Neutral	Agree	Agree	Agree
Strongly agree	Agree	Agree	Agree	Agree	Agree
Strongly agree	Agree	Agree	Agree	Agree	Neutral
Strongly agree	Neutral	Neutral	Agree	Agree	Agree
Strongly agree	Agree	Agree	Strongly agree	Agree	Agree
Strongly agree	Neutral	Agree	Strongly agree	Agree	Agree
Strongly agree	Agree	Neutral	Agree	Agree	Agree
Strongly agree	Agree	Neutral	Agree	Strongly agree	Agree
Excellent	Excellent	Very good	Excellent	Very good	Very good
Nil	Nil	Motivation for gaining knowledge apart from studies	Nil	Nil	Nil

LEARN

GROW

EXCEL



Dr. K. K. John  
Principal  
Saintgits College of Applied Sciences  
Kottukulam (Hills), Pathamuttom P.O.  
Kottayam- 686 532, Kerala





Karunya Eye Hospital	Tata Elxsi, Trivandrum	FoxyMoron Media Solutions, Bangalore
Joint Managing Director	Ebin R	Keerthi Kumar, Business Head
9526966694		9880502251
karunyaeyehospital@gmail.com	ebin.r@tataelxsi.in	keerthi@foxymoron.org
David Baby Tilly	Aathira J S	Akshay N
Strongly agree	Strongly agree	Strongly agree
Strongly agree	Agree	Strongly agree
Strongly agree	Agree	Strongly agree
Agree	Neutral	Strongly agree
Agree	Agree	Strongly agree
Strongly agree	Strongly agree	Strongly agree
Strongly agree	Agree	Strongly agree
Agree	Agree	Agree
Strongly agree	Agree	Agree
Excellent	Excellent	Excellent
Nil	Syllabus should be updated	Nil

## Student's Feedback

Feedback from students are obtained on the following two criteria:

- Course Outcome Attainment Analysis – to measure whether the course outcomes stated in the syllabus are attained in the teaching –learning process.
- Course – end survey Analysis - to measure the effectiveness of the delivery of the curriculum.

Analysis of the above are given below:

## **Course Outcome Attainment Analysis**

### Course Evaluation Feed Back

Semester : V

Programme: B.Com Taxation

Subject with Code: CO5CRT15 Environment Management and Human Rights Faculty: Preetha Thomas (PT)

Register No	Name	Course Evaluation Feedback
-------------	------	----------------------------

LEARN . GROW . EXCEL



Dr. K. K. John  
Principal  
Saintgits College of Applied Sciences  
Kottukulam Hills, Pathamuttom P.O.  
Kottayam- 686 532, Kerala



# SAINTGITS

COLLEGE OF APPLIED SCIENCES



**SAINTGITS**  
LEARN.GROW.EXCEL

Roll No		Course Outcome	1	2	3	4	5	Average
			CO 1	CO 2	CO 3	CO 4	CO 5	
1	180021066791	AARATHI M BALAKRISHNAN	4	4	4	3	5	4.00
2	180021066792	AAVANI V R	4	5	4	4	4	4.20
3	180021066793	ABHIRAM S	3	4	4	3	4	3.60
4	180021066794	ABHIRAMI VIJAYAN	4	4	4	3	5	4.00
5	180021066795	ADARSH T SABU	4	5	4	4	4	4.20
6	180021066796	AHNA RAICHEL VARGHESE	4	5	3	4	4	4.00
7	180021066797	AJO ALEX	5	5	5	5	5	5.00
8	180021066798	AKASH DEEPU	5	5	5	5	5	5.00
9	180021066799	AKHIL VATHUPARAMPIL JACOB	4	4	3	4	4	3.80
10	180021066800	AKSHAYMON SAMUEL	4	4	3	4	4	3.80
11	180021066801	ALBIN ABRAHAM	4	3	4	3	5	3.80
12	180021066802	ANAN GEORGE KOSHY	4	4	4	4	4	4.00
13	180021066803	ANEETA SUSAN GEORGE	3	4	4	3	3	3.40
14	180021066804	ANIL GAYATHRI	4	4	4	4	4	4.00
15	180021066805	ANU M	5	5	5	5	5	5.00
16	180021066806	ANURAG A K	4	4	4	4	4	4.00
17	180021066807	ARAVIND RAJAGOPAL	4	2	3	3	4	3.20
18	180021066808	AROMAL RAVEENDRAN	5	5	5	5	5	5.00
19	180021066809	ASHLY SARA KOSHY	5	5	5	4	5	4.80
20	180021066810	ASWIN P KUMAR	4	4	4	4	4	4.00
21	180021066811	ATHIRA MOHAN	5	5	5	5	5	5.00
22	180021066812	BALAKRISHNAN J	4	5	4	5	4	4.40
23	180021066813	CHRISTEENA MARIA GEORGE	4	4	4	4	4	4.00
24	180021066814	EBIN JOY	4	4	3	5	4	4.00
25	180021066815	EMIL GEORGE EAPEN	4	4	4	4	5	4.20
26	180021066816	JACOB KEVIN MATHEW	4	4	3	4	3	3.60



LEARN . GROW . EXCEL

Dr. K. K. John  
Principal  
Saintgits College of Applied Sciences  
Kottukulam Hills, Pathamuttom P.O.  
Kottayam- 686 532, Kerala



# SAINTGITS

COLLEGE OF APPLIED SCIENCES



**SAINTGITS**  
LEARN.GROW.EXCEL

27	180021066817	JAKE RONEY	3	3	3	3	3	3.00
28	180021066818	JELITA ELIZABETH MATHEW	5	5	5	5	5	5.00
29	180021066819	JOHAN GEORGE SEN	4	4	4	4	4	4.00
30	180021066820	JYOTHI KRISHNA	4	4	4	5	4	4.20
31	180021066821	K AMAL AJI	4	4	5	5	4	4.40
32	180021066822	K PHILIP THOMAS	3	4	4	3	4	3.60
33	180021066823	LIBIN VARKEY KURIAKOSE	5	5	4	4	4	4.40
34	180021066824	MARION OOMMEN	5	5	5	5	5	5.00
35	180021066825	MEENU E.M	4	4	4	4	4	4.00
36	180021066826	MIDHUN V THOMAS	3	4	5	5	3	4.00
37	180021066827	MILIE HASEEB	4	4	5	3	3	3.80
38	180021066828	NEHA ANN JOSEPH	3	4	4	3	3	3.40
39	180021066829	NEVIL VARGHESE ABRAHAM	5	5	4	4	4	4.40
40	180021066830	NIDHIN RAJ	5	5	5	5	5	5.00
41	180021066831	PAVITHRA N	4	4	4	4	4	4.00
42	180021066832	PRIYANKA ANNA LESLIE	5	4	4	4	3	4.00
43	180021066833	REN P THOMAS	4	4	5	3	3	3.80
44	180021066834	RIYA ELSA PHILIPS	3	4	4	3	4	3.60
45	180021066835	SAIN KARINGATTIL PRADEEP	5	5	4	4	4	4.40
46	180021066836	SANDRA ACHU THOMAS	5	5	5	5	5	5.00
47	180021066837	SANDRA NINAN	4	4	4	4	4	4.00
48	180021066838	SANDRA SUSAN JOHN	4	4	4	4	4	4.00
49	180021066839	SHAROOKE F SHAJI	4	4	5	4	3	4.00
50	180021066840	SNEHA SARA MATHEW	3	4	4	4	5	4.00
51	180021066841	SNEHA THOMAS	5	5	4	4	4	4.40
52	180021066842	SREYA RAJESH	5	5	5	5	5	5.00
53	180021066843	STACY ELSA JOHN	4	4	4	4	4	4.00
54	180021066844	STENIMOL ELSA ABRAHAM	3	4	3	4	5	3.80
55	180021066845	TIBIN THOMAS	4	4	5	3	3	3.80
56	180021066846	VAISHAKH BABU	3	4	4	4	4	3.80



LEARN

GROW

EXCEL

*Handwritten signature*





57	180021066847	VISHNURAJ B	5	5	4	4	4	4.40
----	--------------	-------------	---	---	---	---	---	------

## Sample Course – end survey Analysis

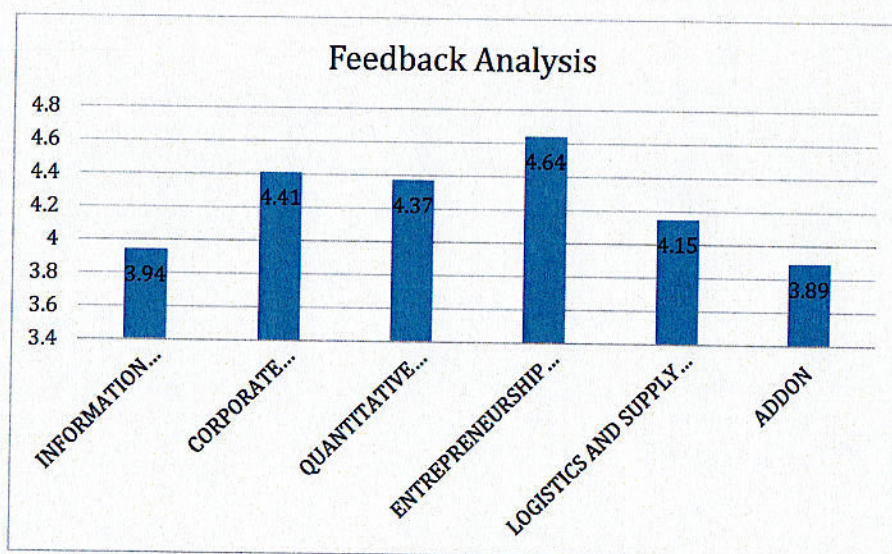
### DEPARTMENT OF COMMERCE S4 B (2019-2022) FEEDBACK ANALYSIS

Sl. No	Name Of the Subject	Name of the Teacher	Score	Grade
1	INFORMATION TECHNOLOGY FOR OFFICE	JOSMY MATHEW	3.94	VERY GOOD
2	CORPORATE ACCOUNTING II	ANU ANNA BIJU	4.41	EXCELLENT
3	QUANTITATIVE TECHNIQUES II	PREETHA THOMAS	4.37	EXCELLENT
4	ENTREPRENEURSHIP DEVELOPMENT AND PROJECT MANAGEMENT	SILPA MARY JOHN	4.64	EXCELLENT
5	LOGISTICS AND SUPPLY CHAIN MANAGEMENT	LIDA MARIAM GEORGE	4.15	EXCELLENT
6	ADDON	BOAZ PRAVEEN KUMAR	3.89	VERY GOOD



*[Signature]*  
Dr. KDK Koko John  
Principal  
Saintgits College of Applied Sciences  
Pathamuttom, Kottayam P.O.





### Feedback on General Aspects

Sl. No	Aspects	Score	Grade
1	Support from administrative and library staff	3.79	VERY GOOD
2	Promotion of your cognitive, emotional, and social growth through the teaching and mentoring process in your institution.	3.83	VERY GOOD
3	Promotion of internships, projects, and online courses by the institution.	3.87	VERY GOOD
4	Availability of adequate learning resources (library, labs, D-space, e-resources etc.) and infrastructural facilities	3.83	VERY GOOD
5	Efforts to inculcate social responsibility, moral values and environmental consciousness by the institution	3.81	VERY GOOD



LEARN . GROW . EXCEL

*Dr. K. K. John*  
Principal  
Saintgits College of Applied Sciences  
Kottukulam Hills, Pathamuttom P.O.  
Kottayam-686 532, Kerala

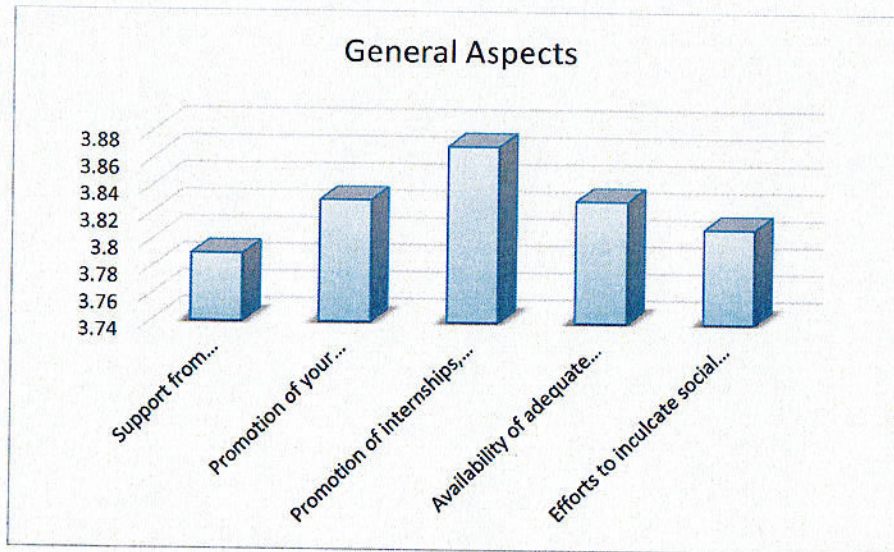


# SAINTGITS

COLLEGE OF APPLIED SCIENCES



**SAINTGITS**  
LEARN.GROW.EXCEL



*[Signature]*  
Dr. K. K. John  
Principal  
Saintgits College of Applied Sciences  
Kottukulam Hills, Pathamuttom P.O.  
Kottayam- 686 532, Kerala

LEARN . GROW . EXCEL



## Action Taken Report on Feedback

2020 -2021

### 1. Collection of Feedback from Stakeholders


The college collects feedback from various stakeholders such as students, teachers, parents, employers and alumni on an annual basis. The feedback collected forms the basis for improving the functioning of the institution.

Feedback is collected from parents during PTA meetings, from alumni during the annual alumni meet and departmental alumni meet, from all the students on the completion of each semester on curriculum and curriculum delivery, and from the teachers. Additionally a feedback is collected from the students on each course as part of Course Outcome Evaluation. The feedback collected is aimed at evaluating the effectiveness of the curriculum and the curriculum delivery and other matters related to infrastructure, amenities and extra-curricular activities. The course content, its depth, coverage, learning outcome, clarity and relevance are also evaluated through the process.

### 2. Feedback Analysis

The feedback data collected by the IQAC is sorted and consolidated for drafting the analysis report. The aspects pointed out by the stakeholders are discussed at the department level and institution level. The recommendations are discussed and evaluated and the suggestions received regarding the curriculum are taken as guidelines for identifying curriculum gaps and thereby bridging it. Proper suggestions are formulated to ensure the proper redressal of the grievances.

### 3. Action Taken Report

  
Dr. K. K. John  
Principal  
Saintgits College of Applied Sciences  
Hills, Pathamuttom P.O.  
686 532, Kerala





The suggestions received through the feedback are discussed in various committees and communicated to the faculty so that they can improvise methods in improving the effectiveness of content delivery. Since the institution is an affiliated college it has to follow the syllabus formulated by the university. Hence emphasis is given to curriculum delivery rather than curriculum modification. Nevertheless, any gaps in the curriculum formulated by the University, as pointed out by the stakeholders is bridged by value added courses designed by the college and by organising talks, seminars and other activities under the auspices of various departments, associations and clubs.

Based on the feedback received and analysed, the actions taken are as follows:

S/N	Feedback received from stakeholders	Action taken
1	Use of new technology/methods in teaching –learning	Use of ICT methods were strengthened and experiential learning was extended to more number of courses
2	Strengthen alumni-alma mater bond	It was decided to conduct alumni meet in online mode so that the bond is not broken.
3	Conduct Department Alumni meet	As per the suggestion, department wise alumni meet was conducted this year.
4	Strengthen research initiatives of faculty	Faculty were encouraged to publish research papers, attend conferences and seminars and register for Phd.
5	Bridge gaps in curriculum delivery arising due to teaching being shifted to online mode.	The institution joined hands with Coursera to provide free online courses for the students, so that they can improve their





		knowledge as well as make proper utilisation of time.
6	Improve effectiveness of online classes	Timetables were reframed in a manner that students did not have any issues with accessing online classes.
7	Introduce common platform for online classes	Microsoft teams was adopted for effective conduct of online classes as it was easy to login, mark attendance, assign homework, upload materials etc



*(Signature)*  
Dr. K. K. John  
Principal  
Saintgits College of Applied Sciences  
Kottukulam Hills, Pathamuttom P.O.  
Kottayam-686 532, Kerala